



# WSQ: Unlocking Generative AI with Smart Prompting

(TGS-2026062311)

## COURSE OVERVIEW

Take your AI skills to the next level and move from basic usage to strategic application.

This intermediate course is designed for learners who are already familiar with generative AI tools and want to get more consistent, high-quality results in their work. Instead of just using AI, you will learn how to guide, refine, and optimise it to deliver outputs you can trust and use immediately.

You will gain a deeper understanding of how AI models work, what affects their performance, and how prompt design, data quality, and context shape results. Through hands-on practice, you will experiment with different prompting techniques, compare outputs, and learn how to improve accuracy, relevance, and reliability.

The course also focuses on critical thinking — helping you evaluate AI outputs, identify limitations and bias, and make better decisions when using AI in real work scenarios.

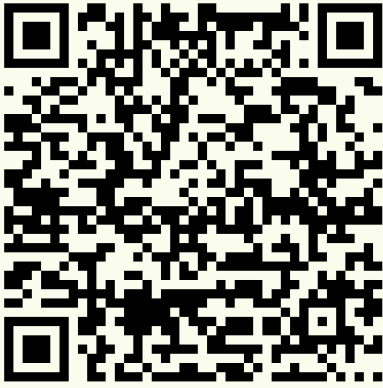
By the end of the course, you will be able to move beyond trial-and-error prompting and use AI in a more structured, deliberate, and effective way.

## LEARNING OUTCOMES

- Design structured prompts that produce more accurate, relevant, and consistent AI outputs.
- Explain how generative AI works and how factors like data, context, and prompt design affect results.
- Apply AI to more complex tasks such as reasoning, content transformation, and multi-step workflows.
- Analyse and compare AI outputs to refine prompts and improve performance systematically.
- Use AI effectively across different stages of work, from planning and ideation to execution and communication.
- Evaluate AI-generated content critically and identify errors, gaps, and inconsistencies.
- Recognise the limitations, risks, and biases of AI and apply it responsibly in real-world use.
- Integrate AI into daily work processes to improve efficiency while maintaining quality and reliability.



## SCAN ME



### Duration

16 Hours (2 Days)  
9:00 AM - 6:00 PM



### Mode of Training

Classroom



### Mode of Assessment

Written Assessment & Practical Performance

## PREREQUISITES

- Minimum 1 year of work experience in any sector
- WPL Level 5 (Average of Reading, Listening, Speaking & Writing Scores)
- Proficient in using computers and smartphone

### Individual Subsidy

### Corporate Subsidy

	Singapore Citizens (21 - 39 years old) & SPR	Singapore Citizens (40 years old & above)	Non Small-Medium Enterprises (Non-SMEs)	Small-Medium Enterprises (SMEs)
Course fees	S\$1,000	S\$1,000	S\$1,000	S\$1,000
Course fees after SkillsFuture subsidy	S\$500 (50% subsidy)	S\$300 (70% subsidy)	S\$500 (50% subsidy)	S\$300 (70% subsidy)
<b>Nett Course Fee (with 9% GST)</b>	<b>S\$590</b>	<b>S\$390</b>	<b>S\$590</b>	<b>S\$390</b>
Additional subsidies (for covering remaining fees)	<b>SkillsFuture Credits:</b> Singaporeans 25 years old & above can cover remaining fees with SkillsFuture Credits.		<b>SkillsFuture Enterprise Credit (SFEC):</b> Can offset 90% of remaining fees.  <b>Absentee Payroll:</b> Claimable up to \$4.50 per hour, capped at \$100,000 per enterprise per calendar year.  <b>Enterprise Innovation Scheme (EIS):</b> - Annual tax deduction of 400%, OR - Convert 20% of course fees into cash payout.	

